

New Weekly CalEVV Drop-In Office Hours

Starting **July 1**, the Department of Health Care Services' (DHCS) weekly CalEVV Drop-In Office Hours will move from Fridays at 1:30 PM to **Wednesdays at 10:00 AM**. No registration required.

Participants may join at any time during this dedicated hour to ask questions and request EVV assistance. For meeting access and dial-in details, please visit our [DHCS EVV website](#).

Program policy questions, email EVV@dhcs.ca.gov.

For CalEVV customer support, call 1-855-943-6070 or email CACustomerCare@sandata.com.

For EVV assistance with alternate systems, call 1-855-943-6069 or email CAAltEVV@sandata.com.

To update administrator access to CalEVV, submit a request ticket through [Sandata On-Demand](#)